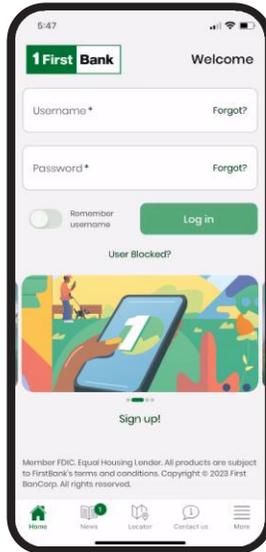
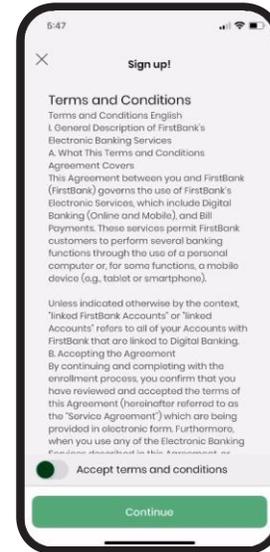


Learn how to Enroll in Digital Banking

1. Download FirstBank's Digital Banking app and select Sign Up.



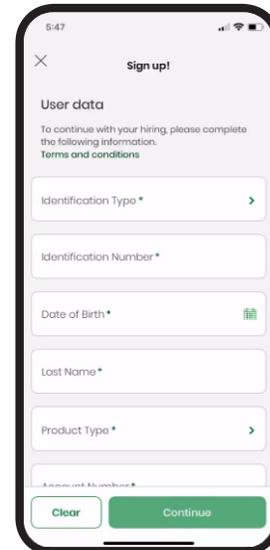
2. Read and accept the terms and conditions of Digital Banking and tap Continue.



3. Fill out your personal information and create your username. The system will prompt for the following information:

- Identification type: Choose the type of identification (ID) and enter the corresponding number.
- Date of birth and Last name
- Product type and account number¹: Select Loan from the list and enter the account number.
- Enter the email where you want to receive messages from Digital Banking.
 - Email ²
 - Mobile phone
 - Username ³

Once you have entered all the required information tap Continue.



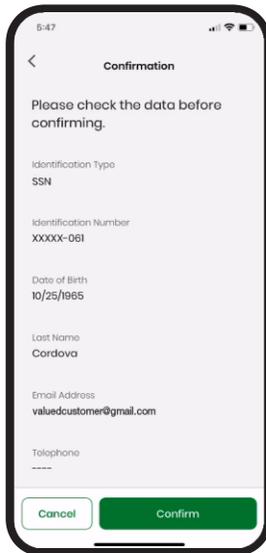
¹ When registering your account number:

- **Checking, Savings, Line of Credit, and CD/IRA accounts:** Enter the 10 digits of your account number.
- **Credit Card:** Enter the 16 digits of your credit card number
- **Auto Loan:** Enter "00" at the beginning if it's Conventional Loan or if it's Leasing Loan "000".

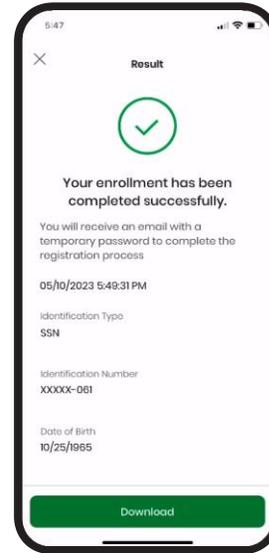
² In Provide the email address where would you like to receive communication from Digital Banking.

³ It is important that your username is unique.

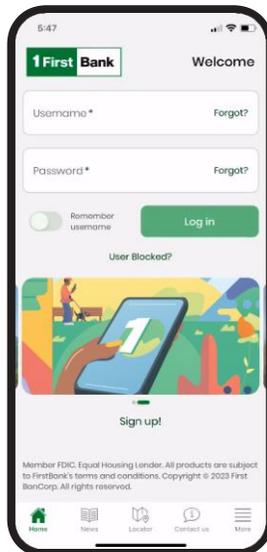
4. Verify the information entered and tap Confirm once you validate that it is correct.



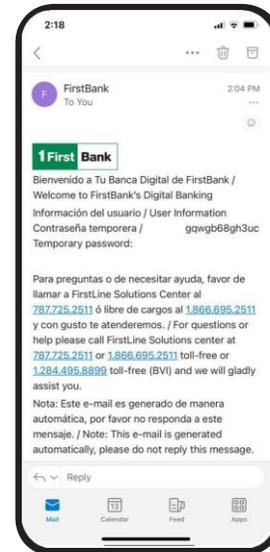
5. If the registration is successful, you will receive a welcome email from FirstBank with a temporary password that you should use to complete the registration process.



6. Access the home page and enter the username you created and the temporary password that was sent to your email address.



7. Enter the temporary password you received by email. Then create and confirm a new password. Your new password must include a minimum of 8 characters, a number, a special character (e.g., @\$%), and a capital letter.



8. Set up your security features:

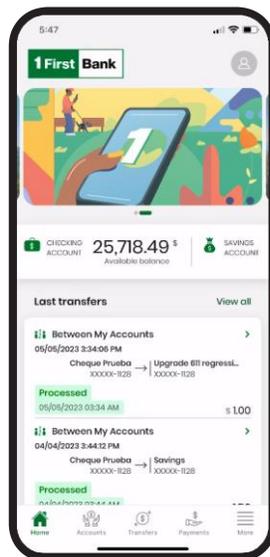
- Select and answer 3 security questions. Only you will know the answers.
- Create and confirm a 4–6-digit PIN. The PIN may not start with the number zero (0).



9. Enter your username and new password and select Sign In. Enter your PIN and press Continue. The system will take you to FirstBank's Digital Banking home page.



Follow these steps and enjoy **Digital Banking** today.



With Digital Banking you can:

- View your accounts
- Access balances and transactions
- Make payments, transfers and deposit checks
- Update your access information in My Profile
- Set up to receive push notifications on your mobile device
- And much more

1 First Bank

Go to 1rstbank.com

Visit one of more than 360 ATMs¹

Visit us in any of our branches

Call us 787.725.2511

Todo está en uno

FirstBank is a member FDIC in Puerto Rico United States and the U.S. Virgin Islands. Digital Banking is subject to FirstBank terms, conditions and restrictions. 1. ATMs around Puerto Rico, the United States Virgin Islands, Tortola and Florida.